

# Creating a Digital Ecosystem

For Georgia

Nikhil J Deshpande

@GeorgiaGovTeam

GEORGIA GOV



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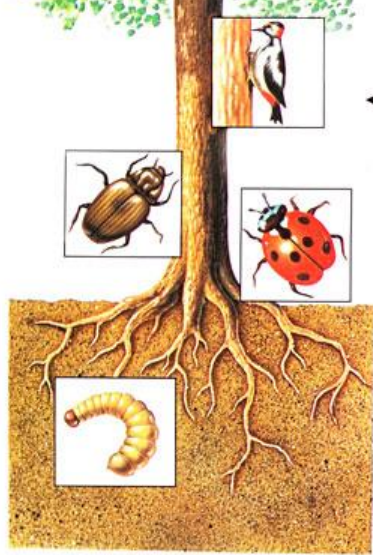
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◀ The forest's structure is created by living trees. The tree provides food and shelter for many animals of the forest, such as insects, small mammals, and birds. Each tree in the forest can be considered an individual ecosystem.

Life in the forest is also related to neighboring ecosystems. The connection takes place by way of air currents, water, and roving animals.

Birds can gather food from different ecosystems.



Many animals feed off different types of food, thus assuring their survival in unfavorable conditions.

environment, they create an ecosystem. A certain type of forest will be formed according to the type of animals and plant life present.





Credit: ThingLink.com

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File Edit View Controls Account Help

My Music Playlists For You New Radio Connect iTunes Store Songs ▾

Library

- Music
- Purchased
- Playlists
- Genius
- 90s Music
- Classical Music
- My Top Rated
- Recently Added
- Recently Played**
- Top 25 Most Played
- Internet Songs
- monkeys
- Voice Memos

Recently Played ▶ ⌵ ⋮

61 songs • 3 hours, 25 minutes [Edit Playlist](#) ♥

✓	Name	Time	Artist	Album	Genre	Rating
1	✗ Sour Soul	2:46	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
2	✗ Stark's Reality	2:13	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
3	✗ Tone's Rap	2:59	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
4	✗ Mind Playing Tricks	2:38	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
5	✗ Nuggets of Wisdom	2:11	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
6	✗ Food	3:24	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
7	✗ Experience	2:37	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
8	✗ Six Degrees	3:41	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
9	✗ Ray Gun	3:07	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
10	✗ Gunshowers	3:03	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
11	✗ Street Knowledge	3:25	BADBADNOTGOO...	Sour Soul	Rap & Hip...	
12	✗ 01 Philorene - Bola	3:18	Coldcut	Journeys by DJ	Other	
13	✗ 02 The Truper - Street Beats	3:01	Coldcut	Journeys by DJ	Other	
14	✗ 03 Junior Reid - One Blood	2:24	Coldcut	Journeys by DJ	Other	
15	✗ 04 Newcleus - Jam On Revenge	1:12	Coldcut	Journeys by DJ	Other	
16	✗ 05 2 Player - Extreme Possibilities	1:09	Coldcut	Journeys by DJ	Other	
17	✗ 06 Funki Porcini - King Ashabana...	1:35	Coldcut	Journeys by DJ	Other	
18	✗ 07 Jedi Knights - Nobody Holder	2:53	Coldcut	Journeys by DJ	Other	
19	✗ 08 Plastikman - Fuk	1:09	Coldcut	Journeys by DJ	Other	

61 songs, 3 hours, 25 minutes, 446,4 MB



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## Get support from the people who know Apple products best.



### Visit a Genius Bar.

Choose a day and time to see a Genius at:

**Apple Store, Highland Village**  
4012 Westheimer Road  
Houston Texas


[Make a Genius Bar reservation ▶](#)



### Save a trip to the store.

Whether you're having trouble with Apple hardware, software, or services — like iTunes, iCloud, and Apple ID — you can get help on the phone or through online chat.

[Get support now ▶](#)

A man with light brown hair and glasses, wearing a dark suit, white shirt, and patterned tie, is looking upwards and to the right with a slight smile. He is standing in front of a white building with columns and a large tree in the background.

**You never  
went to  
college...**



A biological community of  
interacting organisms and their  
physical environment.

-Univ of Oxford

A biological **community** of  
**interacting** organisms and their  
physical **environment**.

-Univ of Oxford



# Community

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Health	Benefits	Burials & Memorials	About VA	Resources	Media Room	Locations	Contact Us
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### National Cemetery Administration

VA's National Cemetery Administration honors Veterans and their families with final resting places in national shrines and with lasting tributes that commemorate their service and sacrifice. -

[Read more »](#)

### ARE YOU INTERESTED IN?

- [Careers at VA](#)
- [Exploring your Benefits](#)
- [Filling a Prescription](#)
- [Finding a VA Form](#)
- [Veterans Choice Program](#)
- [Our Doctors](#)

### STAY CONNECTED WITH VA

Email Address

**SUBMIT**

[Explore VA](#)

[National Cemetery Administration](#)

[Veterans Choice Program](#)

[MyVA](#)



## Health Care

VA operates the nation's largest integrated health care system, with more than 1,700 hospitals, clinics, community living centers, domiciliaries, readjustment counseling centers, and other facilities.

- ▶ [Access Your Health Benefits](#)
- ▶ [Hospitals & Clinics](#)
- ▶ [Online Pharmacy](#)
- ▶ [Health Topics A-Z](#)
- ▶ [Affordable Care Act](#)



## Benefits

VA administers a variety of benefits and services that provide financial and other forms of assistance to Servicemembers, Veterans, their dependents and survivors.

- ▶ [Compensation](#)
- ▶ [Education & Training](#)
- ▶ [Home Loans](#)
- ▶ [Life Insurance](#)
- ▶ [Vocational Rehabilitation](#)



## Burials & Memorials

VA operates 135 national cemeteries in the U.S. and Puerto Rico. Burial and memorial benefits are available for eligible service members, Veterans, and family members.

- ▶ [Burial Benefits](#)
- ▶ [Schedule a Burial](#)
- ▶ [Headstones, Markers & Medallions](#)
- ▶ [Presidential Memorial Certificates](#)
- ▶ [Nationwide Gravesite Locator](#)

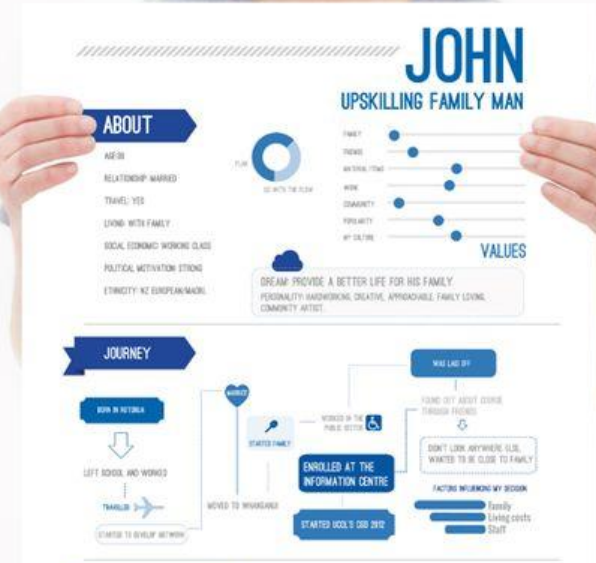
# PERSONAS

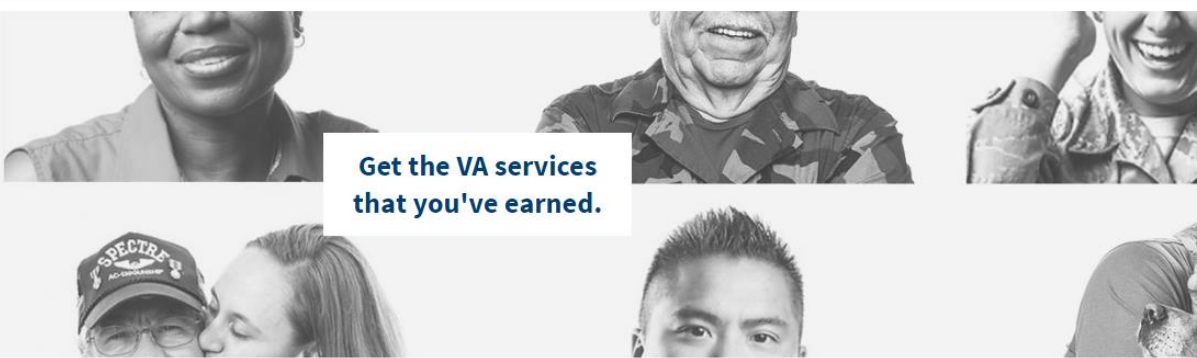
OUTCOMES



# PERSONAS

OUTCOMES





Get the VA services  
that you've earned.

Popular on Vets.gov

Apply for Health Care

Find nearby VA locations

View education benefits by school



Explore Services and Benefits

**Disability Benefits**  
Help with service-related medical conditions.

**Education Benefits**  
Tuition assistance, training programs, and more.

**Careers and Employment**  
Meaningful employment and career development for Veterans and their families.

**Health Care**  
Apply for VA health care, including preventive care, primary care, and more.



# External

## Citizens Groups





# Internal

Agency leaders  
Content managers  
Tech managers



# Environment

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# Interactions

# Citizen Goals:

60% - Services

40% - Information





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All Maps News Images More Search tools

SafeSearch on

About 38,300,000 results (0.71 seconds)

### DMV.org: The DMV Made Simple

[www.dmv.org/](http://www.dmv.org/)

DMV.org makes understanding the Department of Motor Vehicles simple. Get quick access to Forms, practice tests, rules & regulations, and connect with tens of ...

### Georgia DDS & MVD Locations, Office Hours & Phone Numbers | DMV ...

[www.dmv.org/ga-georgia/dmv-office-finder.php](http://www.dmv.org/ga-georgia/dmv-office-finder.php)

Georgia DMV Locations & hours - Find Georgia DMV office phone numbers, locations, hours of operation, & appointments.

### Driver License Office of Atlanta, Georgia | DMV.org

[local.dmv.org](http://local.dmv.org) > ... > DMV Office Locations > Georgia > DeKalb County > Atlanta

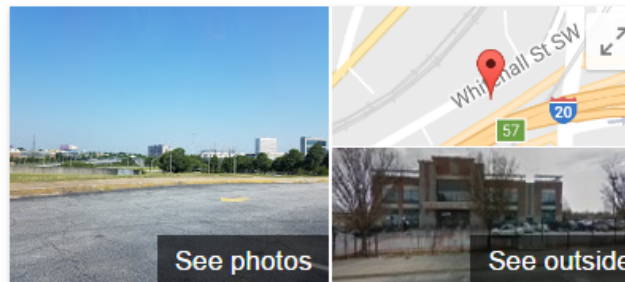
Driver License Office hours of operation, address, available services & more.

### Atlanta Georgia DDS & MVD Office Locations & Hours | DMV.org

[local.dmv.org](http://local.dmv.org) > Driver Services > DMV Office Locations > Georgia > DeKalb County

Find Atlanta, Georgia DDS & MVD Office Locations, contact information, hours of operation and appointment information.

### Atlanta - Customer Service Center - Department of Driver Services



See photos

See outside

DMV ★

Website

Directions

4.0 ★★★★★ 93 Google reviews

Department of Motor Vehicles - Castleberry Hill

Address: 400 Whitehall St SW, Atlanta, GA 30303

Hours: Closed today

Suggest an edit · Own this business?

Plan your visit: People typically spend 25 min here



About 38,300,000 results (0.71 seconds)

## DMV.org: The DMV Made Simple

[www.dmv.org/](http://www.dmv.org/) ▾

DMV.org makes understanding the **Department of Motor Vehicles** simple. Get quick access to Forms, practice tests, rules & regulations, and connect with tens of ...

## Georgia DDS & MVD Locations, Office Hours & Phone Numbers | DMV ...

[www.dmv.org/ga-georgia/dmv-office-finder.php](http://www.dmv.org/ga-georgia/dmv-office-finder.php) ▾

Georgia **DMV** Locations & hours - Find Georgia **DMV** office phone numbers, locations, hours of operation, & appointments.

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[local.dmv.org](http://local.dmv.org) ▾ ... ▾ DMV Office Locations ▾ Georgia ▾ Dekalb County ▾ Atlanta ▾

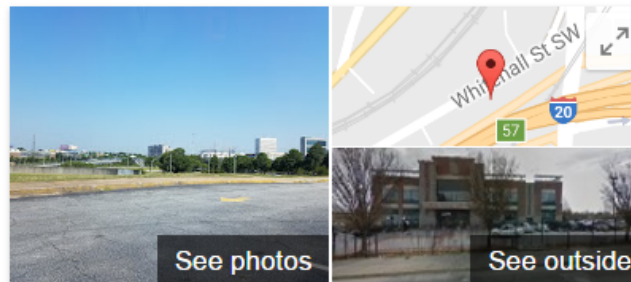
Driver License Office hours of operation, address, available services & more.

## Atlanta Georgia DDS & MVD Office Locations & Hours | DMV.org

[local.dmv.org](http://local.dmv.org) ▾ Driver Services ▾ DMV Office Locations ▾ Georgia ▾ Dekalb County ▾

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**Plan your visit:** People typically spend **25 min** here

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(Why This Disclaimer Is Important)



Search  Georgia



- Home
- License & ID
- Registration & Title
- Tickets & Violations
- Insurance
- Buying & Selling
- DMV Office Finder

## SIMPLIFYING THE DMV SINCE 1999

WHAT CAN WE HELP YOU WITH?

- DRIVERS LICENSE AND ID
- REGISTRATION AND TITLE
- TICKETS AND VIOLATIONS
- CAR INSURANCE
- DMV OFFICE FINDER
- BUYING AND SELLING
- ORGAN DONATION
- PRACTICE TESTS
- DRIVING RECORDS
- ADDRESS CHANGE

LOOKING FOR SOMETHING SPECIFIC?







Void <input type="checkbox"/>		a Employee's social security number		OMB No. 1545-0008			
b Employer identification number (EIN)			1 Wages, tips, other compensation		2 Federal income tax withheld		
c Employer's name, address, and ZIP code			3 Social security wages		4 Social security tax withheld		
			5 Medicare wages and tips		6 Medicare tax withheld		
			7 Social security tips		8 Allocated tips		
d Control number			9		10 Dependent care benefits		
e Employee's first name and initial		Last name		Suff.		11 Nonqualified plans	
f Employee's address and ZIP code		13 Statutory employee <input type="checkbox"/>		Retirement plan <input type="checkbox"/>		Third-party sick pay <input type="checkbox"/>	
		14 Other		12a See instructions for box 12		12b	
				12c		12d	
15 State Employer's state ID number		16 State wages, tips, etc.		17 State income tax		18 Local wages, tips, etc.	
19 Local income tax		20 Locality name					

Form **W-2** Wage and Tax Statement

Department of the Treasury—Internal Revenue Service  
For Privacy Act and Paperwork Reduction Act Notice, see back of Copy D.





# Pages to API



Credit: Shopify

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# Takeaways:

Design for citizens not orgs

Be device agnostic

Keep content simple and structured

Create opportunities for dialog

Google/Alexa will be your homepage



# Stay in the loop

[interactive.georgia.gov/blogs](https://interactive.georgia.gov/blogs)

Email Newsletters

Training Sessions

Content Workshops